



U.S. General Services Administration

Federal Acquisition Service

GSA Overview
GSA e-Buy Overview
GSAadvantage Overview

Presenter:
Andy Kirkpatrick
CSD, FAS, CASE Region 2

The GSA logo consists of the letters "GSA" in white, bold, sans-serif font, set against a dark blue square background. This square is positioned on the left side of a horizontal banner that features a stylized American flag with stars and stripes.

Federal Acquisition Service

U.S. General Services Administration

Federal Acquisition Service

GSA Overview

www.gsa.gov

Agenda

1. **GSA Vision**
2. **Why do we do what we do?**
3. **What do we do?**
4. **How do we do what we do?**
5. **CASE Team**
6. **GSA Solutions**
7. **Summary and Questions**



GSA Vision

To operate a customer-focused enterprise dedicated to achieving acquisition effectiveness, efficiency and compliance, resulting in significant financial benefit for taxpayers through reduced costs of acquiring goods and service.



GSA Northeast & Caribbean Region

Public Buildings Service (PBS)- Responsible for the construction and maintenance of federal buildings. Secures office space for federal agencies in government-owned or commercial buildings.

Federal Acquisition Service (FAS)- Responsible for providing logistical, travel, vehicle leasing and acquisition solutions to government entities.

Why Do We Do What We Do?

CASE is responsible for providing a “human touch” to the acquisition process, working in cooperation with all of the other GSA Divisions to promote customer loyalty and increase utilization.



What Do We Do?

Provide Customer Relationship and Marketing support to internal and external customers, build brand recognition and increase market share.



How Do We Do What We Do?



TEAM MEMBERS



Customer Service Directors

New York, New
Jersey,
Puerto Rico, US VI

Customer Service Director	Phone Number	Email address
Debbie Paralemos	646-831-4000	debbie.paralemos@gsa.gov
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Federal Acquisition Service

1 WTC




Federal Acquisition Service: Business Lines

- **Personal Property Management**
- **GSA Global Supply**
- **Commercial Acquisition**
- **Vehicle Acquisition and Leasing**
- **Travel and Transportation**

Personal Property Management



Federal Acquisition Service

**GSAXcess®**
U.S. General Services Administration


User GuidesFAQProgram LinksContact Links

• GSAXcess® HelpDesk

Welcome to GSAXcess®

Back

Enter Access code and Password then click 'Login' button



Your new entry to report and acquire excess and surplus property, formerly accomplished in FEDS.

Welcome to GSAXcess.gov, the entry site for the Federal Excess Property Utilization Program and the Federal Surplus Property Donation Program operated by the General Services Administration. You must login to use GSAXcess® to search for available property or report property. This site is not intended for the general public.

If you are interested in public sales of Government property, please visit [GSA Auctions®](#).

If you have procedural questions about Property Disposal, email them to [Ask The Expert](#). For systems questions contact the [GSAXcess® HelpDesk](#).

Recipient of 2004 [Miles Romney Achievement Award](#) for Innovation in Personal Property Management.



GSAXcess® Login

Access Code

Password **Login**

Change Password? Enter Access Code, Password and Click [here](#).

Update User Contact Information? Enter Access Code, Password and Click [here](#).

GSAXcess® HelpDesk 1-866-333-7472.

GSAXcess® Register

If you do not have an Access code, [Register](#) here.

GSAXcess® Practice Login

Click here to Login to [GSAXcess® Practice](#).

- Excess Personal Property Transfers to Federal Agencies
- Property Donations Through State Agencies for Surplus Property
- Area Property Officers
- National Utilization Officer Contacts
- Personal Property Management Offices
- GSAXcess® Browser Troubleshooting Guide

www.gsa.gov/gsaxcess

Federal Acquisition Service

Federal Property Sales

GSA Auctions®
General Services Administration
Government Site for Auctions

★ FAQs ★ Abbreviations ★ About GSA Auctions® ★ Terms & Conditions ★ Pricing Guides ★ Contact Us ★ Credit Card Form

Browse: Search By State or Search: **Go!**


Login: Name Password **Login!** [Register](#) [Login Help](#)

*Welcome to GSA Auctions® -
Your Official Link to Government Surplus, Seized and Forfeited Property*


Browse Today's Auctions


- ★ [Agricultural Equipment and Supplies](#) (3)
- ★ [Aircraft and Aircraft Parts](#) (1)
- ★ [Boats and Marine Equipment](#) (8)
- ★ [Communication Equipment](#) (20)
- ★ [Computer Equipment and Accessories](#) (75)
- ★ [Construction Equipment](#) (9)
- ★ [Electrical and Electronic Equipment and Components](#) (10)
- ★ [Fire Trucks and Fire Fighting Equipment](#) (3)
- ★ [Furniture](#) (53)
- ★ [Hand Tools & Shop Equipment](#) (6)
- ★ [Household/Personal](#) (13)
- ★ [Industrial Machinery](#) (13)
- ★ [Jewelry & Exotic Collectibles](#) (27)
- ★ [Lab Equipment](#) (41)
- ★ [Medical, Dental, and Veterinary Equipment and Supplies](#) (21)
- ★ [Miscellaneous](#) (171)
- ★ [Motorcycles & Bicycles](#) (1)
- ★ [Office Equipment and Supplies](#) (22)
- ★ [Photographic Equipment](#) (16)
- ★ [Trailers and Tractors](#) (320)
- ★ [Vehicles](#) (123)
 - [Cars, SUVs, Vans, Buses and Ambulances](#) (20)
 - [Trucks, Truck tractors, and Ground Effect Vehicles](#) (85)
 - [Crashed Test Vehicles](#) (5)
 - [Salvage/Scrap Vehicles](#) (13)

Browse Featured Items!
[View Non-Internet Sales!](#)
[Bookmark this page](#)



Item Name: YTB 817 MIDWAY TUG,
Sale No. 41FBPI05277001,
Sale Ends 5/17/05.
Click on the picture to see the Item
Description.





Platinum Mens Watches,
Sale No. W1FBPI05038307,
Sale Ends 05/16/2005.
Click on the picture to see the Item
Description. **To view other jewelry
for sale please see Sale No.
W1FBPI05038**

www.gsaauctions.gov



Federal Acquisition Service

Excess Personal Property

<http://computersforlearning.gov>

The CFL program allows schools and educational nonprofit organizations to view and select the computer equipment that federal agencies have reported as excess.

Executive Order 12999

Federal Acquisition Service

Computers For Learning

[Sign in](#)

U.S. General Services Administration

About the Program

Federal Property Managers

School Educational/Nonprofits

Success Stories

About The Program

- [Executive Order 12999](#)
- [Program Description](#)
- [Eligibility](#)
- [References](#)
- [EZ/EC Empowerment Zone](#)
- [Frequently Asked Questions](#)
- [The Director's Corner](#)

[Click 'Sign in' Button to Sign in](#)

Welcome to the New CFL Website

In order to encourage and promote the reuse of computers, GSA is proud to sponsor the new re-engineered Computers for Learning (CFL) website.

The CFL program evolved as a guide for implementing Executive Order 12999, Educational Technology: Ensuring Opportunity for all Children in the Next Century. The executive order encourages agencies, to the extent permitted by law, to transfer computers and related peripheral equipment excess to their needs directly to schools and some educational nonprofit organizations. The CFL program specifically matches the computer needs of schools and educational nonprofit organization with excess equipment in Federal agencies.

Direct transfers are authorized by law through 15 USC 3710(i) commonly known as the Stevenson-Wydler Act (amended by Public Law 102-245 on February 14, 1992).

The CFL program's ambitious goal is to make modern computer technology an integral part of every classroom so that every child has the opportunity to be educated to his or her full potential. This program can be phenomenally successful.



Schools - Handy Helper [School Instructions](#)

Property Managers: [CFL instructions for Property Managers](#) and [CFL Allocation](#)

CFL Sign in

[Sign in](#)

CFL Registration

If you do not have a User ID click [Register](#).

If you are a school, you must supply a valid [NCES](#) number; if you are an educational nonprofit organization you must supply a valid [501C](#) number on the registration form.

After you successfully complete the registration, the system will instantly assign and send you a User ID via email.

Contact CFL Staff

If you have questions, contact CFL Staff by email computers.learning@gsa.gov
Phone (866) 333-7472

Federal Supply Service: Business Lines

- **Personal Property Management**
- **GSA Global Supply**
- **Commercial Acquisition**
- **Vehicle Acquisition and Leasing**
- **Travel and Transportation**

GSA Global Supply

- Source for all your product needs
- Largest retailer for AbilityOne & UNICOR items
- Requisition based ordering
- Guaranteed full compliance
- GSA is accountable for everything from order placement through delivery and billing
- Activity Address Code (AAC)
- GSA SmartPay





Federal Acquisition Service

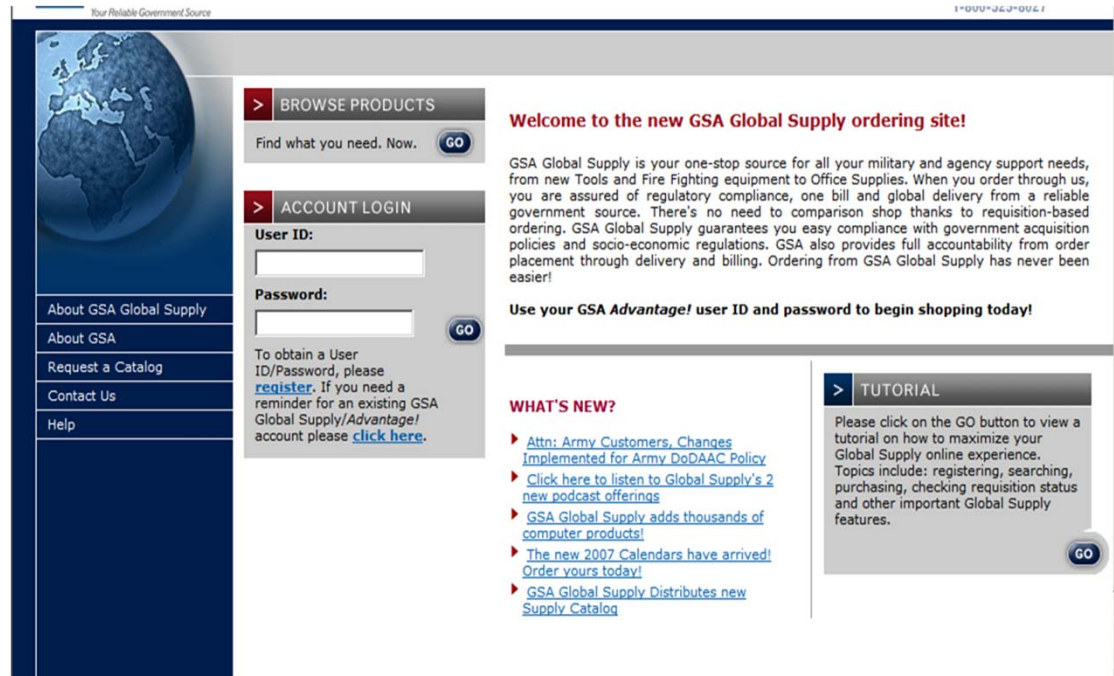
GSA Ordering Options

Phone: 800-525-8027

Fax: 800-856-7057

GSAAdvantage!®

www.gsaglobalsupply.gsa.gov



The screenshot shows the GSA Global Supply website interface. On the left is a navigation menu with links: About GSA Global Supply, About GSA, Request a Catalog, Contact Us, and Help. The main content area has a header with a globe and the text "Your Reliable Government Source". Below the header are two main sections: "BROWSE PRODUCTS" with a search bar and a "GO" button, and "ACCOUNT LOGIN" with fields for "User ID:" and "Password:", a "GO" button, and a link to "register" for new users. To the right of the login section is a welcome message: "Welcome to the new GSA Global Supply ordering site!" followed by a paragraph about the service and a prompt to "Use your GSA Advantage! user ID and password to begin shopping today!". Below this is a "WHAT'S NEW?" section with several links to recent updates. On the far right is a "TUTORIAL" section with a "GO" button and a link to a tutorial on how to maximize the online experience.

Your Reliable Government Source

BROWSE PRODUCTS
Find what you need. Now. **GO**

ACCOUNT LOGIN
User ID:
Password:
GO
To obtain a User ID/Password, please [register](#). If you need a reminder for an existing GSA Global Supply/Advantage! account please [click here](#).

Welcome to the new GSA Global Supply ordering site!
GSA Global Supply is your one-stop source for all your military and agency support needs, from new Tools and Fire Fighting equipment to Office Supplies. When you order through us, you are assured of regulatory compliance, one bill and global delivery from a reliable government source. There's no need to comparison shop thanks to requisition-based ordering. GSA Global Supply guarantees you easy compliance with government acquisition policies and socio-economic regulations. GSA also provides full accountability from order placement through delivery and billing. Ordering from GSA Global Supply has never been easier!
Use your GSA Advantage! user ID and password to begin shopping today!

WHAT'S NEW?
▶ [Attn: Army Customers, Changes Implemented for Army DoDAAC Policy](#)
▶ [Click here to listen to Global Supply's 2 new podcast offerings](#)
▶ [GSA Global Supply adds thousands of computer products!](#)
▶ [The new 2007 Calendars have arrived! Order yours today!](#)
▶ [GSA Global Supply Distributes new Supply Catalog](#)

TUTORIAL
Please click on the GO button to view a tutorial on how to maximize your Global Supply online experience. Topics include: registering, searching, purchasing, checking requisition status and other important Global Supply features. **GO**

Federal Supply Service: Business Lines

- **Personal Property Management**
- **GSA Global Supply**
- **Commercial Acquisition** (Schedules Program)
- **Vehicle Acquisition and Leasing**
- **Travel and Transportation**



GSA Advantage!®
Online Shopping

My Account ▾ | NSN Ordering ▾ | Get Quotes ▾ | Help | Register | Logi

A service of the U.S. General Services Administration

Shop by Category ▾ **Search** Products ▾ **Go** Advanced 

Products

- Building & Industrial
- Electronics & Technology
- Facilities & Supplies
- Furniture & Furnishings
- Law Enforcement, Fire & Security
- Office Equipment
- Office Supplies
- Office Supplies & Equipment FSSI
- Scientific & Medical
- Tools, Paint & Recreational
- Vehicles & Equipment

Services

- About Buying Services ▸
- Energy Services ▸
- Environmental Services ▸
- Facility Management Services ▸
- Furniture Services ▸
- Human Capital Services ▸
- Office Services ▸

GSA Strategic Sourcing
Best bang for the buck.

GSA offers a variety of strategically sourced products and services that will save you time & money!

- leverages purchase power of government
- best pricing
- best value
- includes FSSI program products and services
- socioeconomic participation

Learn More »

Special Programs

	Environmental Products		Wildland Fire Products
	Disaster Relief Products		Security Related Products
	Ability One Products		Buying Services? Check out eBuy

Strategic Sourcing

Leveraging Government buying power to get you the best value and price.

Products ▾

Services ▾

[View All Strategic Sourcing Offerings »](#)

www.gsaadvantage.gov

17 million+ products - 18,000 FAS and VA schedule contracts.

What is a GSA Schedule?

- A list of vetted, qualified vendors who've been awarded a contract for a specific range of products and services
- There are approximately 33 Schedules ranging from office supplies to professional engineering services
- Contracts are typically 5 years long with (3) 5 yr options- up to 20yr contracts

Why use a GSA Schedule?

- Compliant with environmental and socio-economic laws and regulations
- Discounts negotiated for you
- Schedule orders count toward Small Business goals
- No FedBizOpps synopsis for GSA Orders

Why use a GSA Schedule?

- Minimizes procurement burden and shortens lead times
- \$3K - \$150K Orders- Shall reach out to at least 3 different GSA vendors for quotes.
- Orders over \$150K- Shall reach out to as many GSA vendors possible to ensure 3 quotes are received.

Not on GSA Schedule

- Any task typically requiring construction (Davis-Bacon) labor categories (lead paint/asbestos removal)
- Architect & Engineer (A&E) contracts (PBS)
- Remediation requiring construction
- Radioactive/nuclear waste cleanup
- Design Build Services
- Items managed by Defense Logistics Agency

Office Supplies and Administrative Services

- Social Services, Veteran Counseling Services, Human Resources & EEO Services
- Office Supplies/Services and New Products Technology
- Training Aids and Devices
- Shipping and Packing Supplies
- FSSI Office Supply 3 IDIQ- An

Furniture and Furnishings

- Office, Special Use, Household and Quarters Furniture
- Wall Coverings, Drapes, and Lighting
- Recreational (fitness gear & equipment)
- Office, Imaging, and Document (printer)solutions
- Comprehensive Furniture Management Services (furniture design services, asset mgmt, project mgmt services)

Hardware and Facilities Maintenance

- Industrial hand tools- Walk in Store
- Paints, sealants, and adhesives
- Lawn and garden equipment
- Metal working and woodworking machinery
- Elevator, fire alarm, grounds maintenance, pest control
- Appliances

General Products Solutions

- Law Enforcement and Security Services
- Building Materials
- Marine Craft, Material Handling Equipment and Chemical Products
- Hospitality
- Facilities Management (building materials, prefab buildings, guard services)
- Geophysical, Environmental, Laboratory Equipment

Management Services Center

- Language Services
- Environmental Services
- Professional Engineering Services (construction mgmt services, oversees construction)
- Mission Oriented Business Integrated Services (MOBIS)

Information Technology

- IT and Telecommunication hardware/software
- Electronic Commerce Services



- Mobile and Wireless Technology
- Cooperative Purchasing

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- **Travel and Transportation**

Vehicle Acquisition and Leasing

Lease Vehicle Types Include:

- Sedans & Minivans
- Medium and Heavy Trucks
- Patient Transport Vehicles & Ambulances
- Law Enforcement Units
- Alternate Fuel Vehicles/ Hybrids



Federal Acquisition Service

Address <http://www.autoauctions.gsa.gov/>

GSA

U.S. General Services Administration
Federal Supply Service

[Login](#) [Home](#) [Why GSA](#) [Vehicle Search](#) [Auction Search](#) [Calendar](#) [FAQ](#) [Auction Process](#) [Alternative Fuel](#) [Specialized Vehicles](#)

GSA Fleet Vehicle Sales

**Giving you great
value is our goal**



Public Vehicle Auctions Nationwide!



Purchase top-quality
pre-owned U.S.
Government cars,
trucks and vans at
substantial savings.
Discover how GSA Auto
Auctions benefit you.

FIND YOUR VEHICLE!

Breaking News

Over 500 vehicles FOR SALE at
Brasher's Sacramento Auto Auction in
Rio Linda, CA on 5/20/05

VIEW ONLINE SALES

[About GSA](#)

[Terms and Conditions](#)

[Contact Us](#)

www.autoauctions.gsa.gov

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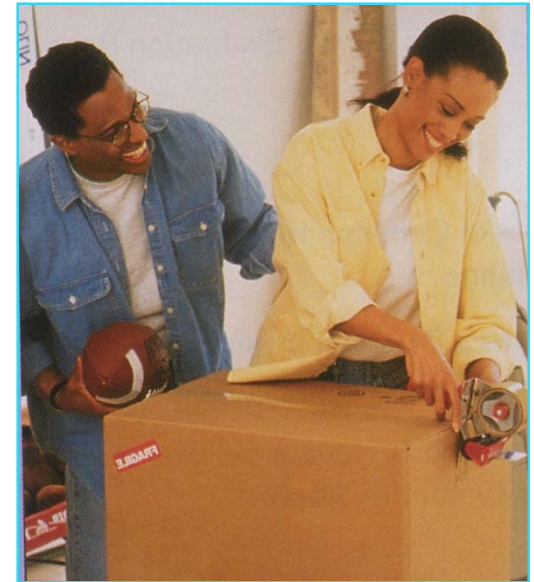
Travel Services

- GSA has also negotiated rates with airlines and hotels nationwide.
- Travel Agent Services
- Air Charter Services



Transportation Services

- Passenger shuttle services
- Express small package and heavyweight delivery services (FEDEX)
- Office Relocation Services (Movers)





► Overview

• Contracts & Acquisition

GSA Training Programs

GSA Training Programs

Overview

• Contracts & Acquisition Training

• Gov't Charge Cards (SmartPay) Training

• How to Get on Schedule

• Technology Management Training

• Travel and Transportation Mgmt Training

• Vehicle and Fleet Management Training

• Emergency Management Training

• Federal Advisory Committee Act Training

General Employees

Supplies? Visit the [Center for Acquisition Excellence](#) to learn how to get access to vendors and quality supplies and the best possible prices.

Want charge cards? Online tutorials for federal employees and program managers using purchase and charge cards. Visit [Charge Card](#) to find out which tutorial to watch.

To work with a fleet? Visit [GSA AutoChoice](#) or contact [@gsa.gov](#) to order vehicles.

Is accessible to people with disabilities? Visit [08.gov](#) to see the host of training offered to federal employees.

Transport Goods? Visit [online course catalog](#).

Nationwide Acquisition? Visit the [Center for Acquisition Excellence](#) for seminars and webinars to instruct federal employees on how to properly use GSA's nationwide solution for acquisition technology.

► Training for Vendors

Need Help Getting on Schedule? GSA offers training to help vendors learn how to sell their products and services to the federal government. Visit the [Center for Acquisition Excellence](#) and the [Vendor Support Center](#) to find out how.

Are you a small business owner trying to get a contract with the federal government? Workshops designed to encourage and support small businesses interested in obtaining a GSA Multiple Award Schedule contract are held throughout the year. [Register online](#), view dates and view locations for nationwide GSA Schedules Contract Training.

Find a Training Event:

- [For Vendors Seeking Government Contracts](#)
- [For Vendors with Government Contracts](#)

► Training for State and Local Officials

Learn How to Use Schedules: Employees of state or local governments can learn how to use GSA's Multiple Award Schedules (MAS) to purchase goods and services.

- [GSA Schedules Training Webinar](#)
- [Marketing to the Government Web December 2009](#)
- [Q&A Webinars for Small Business](#)

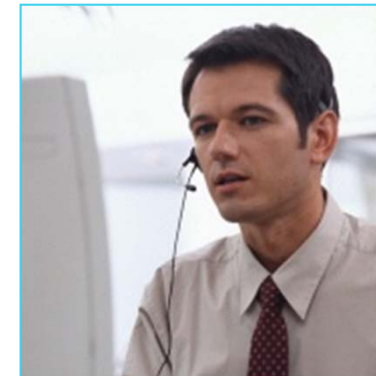
Federal Acquisition Service



National Customer Service Center (NCSC)

Phone: 800-488-3111

Fax: 816-926-6952

E-Resolve: www.gsa.gov/ncsc



Address  <http://fss.gsa.gov/ncsc/>  Go Links >>

GSA National Customer Service Center
E-Resolve

Welcome to E-Resolve, online Discrepancy Reporting.

[Click here if you are a first time user.](#)

If you are existing user please enter your email address to proceed.

Email Address:

Customer Service Directors R2

New York, New
Jersey,
Puerto Rico, US VI

Customer Service Director	Phone Number	Email address
Debbie Paralemos	646-831-4000	debbie.paralemos@gsa.gov
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Tommy Tran	212-264-7187	thanh.tran@gsa.gov
Paula Miller	212-264-4197	paula.miller@gsa.gov
Christine Lincoln (Manager)	212-264-2698	christine.lincoln@gsa.gov

***Questions?
Comments?
Clarifications?***





Federal Acquisition Service

Thank you

